

## TABLED

Cabinet - 4 April 2019

Additional information in response to Finance Advisory Committee questions

Carry Forward item	Question	Response
R2 - Internal Audit IT equipment	Number of devices being purchased?	7 devices at a specification recommended by SDC IT to meet service need as well as various options being considered
R3 - Customer Redesign Project	Requested further details	<p>The carry forward will allow the Council to take forward significant reviews in a range of larger services and provides the necessary funding for any external support that may be required and critically to invest in new technology and IT systems to move large volumes of customer contact in to the Customer Solutions environment.</p> <p>In addition to the large service reviews, work is continuing with colleagues in planning, the homelessness team and licensing that will see more customer enquiries dealt with in the customer solutions team.</p>
R4 - Flooring & Security door replacement	Update of progress	The floor coverings are due to be done shortly after Easter. The security doors will be fitted with one before Easter and one after. Delay to the doors was due to door manufacturers requiring the locks in order to fit them into the doors but there was a stock delay on the locks.

Alan Mitchell 04/04/19